Crystal Rytell was born and raised in the Philippines. She moved to Orlando, FL in 2010. She joined Orange County Corrections in 2012; she was promoted into the Pretrial Services Unit as a Community Corrections Officers in 2014; she was promoted to Assistant Shift Supervisor in 2016 and promoted to the position of Shift Supervisor in August 2022.

Crystal Rytell earned her Bachelor's Degree in Psychology from De La Salle University – Manila. In 2018, she received a NAPSA Droege Scholarship Award representing the Southern Region for the 2018 National Association of Pretrial Services Conference. This honor sparked her interest in all things pretrial. She has also served as the training facilitator for the Orange County Pretrial Services Unit for 6 years.